

Corporate Performance Report Overview - CYP&E

Red - Performance has not met target / performance differs from comparators by more than 10%

- Percentage of re-referrals within 12 months of the previous referral is above target
- Number of Unaccompanied Asylum Seeking Children (UASC) CLA is above target
- Percentage of the under 18 years population who are UASC is above target
- Juvenile first time entrants to the criminal justice system per 100,000 of 10-17 year olds
- Percentage of Education Health & Care Plans issued within 20 weeks (excluding exceptions) is below target

Amber - Performance has not met target but is within 10% / performance differs from comparators by 10% or less

- Percentage of C&F assessments completed within 45 working days is below target
- Percentage of children for whom Initial Child Protection Conferences (ICPC) was held in the month within 15 working days of the Strategy discussions is below target
- Average Caseload per allocated Social Worker in Children's Social Care is above target
- Average Caseload per Special Educational Needs caseworker is above target

Green - Performance has met or exceed target / performance has matched one or more comparators

- Number of local CLA
- Rate of local CLA per 10,000 under 18 years population
- Percentage of children with an EHCP educated in-borough mainstream schools

CROYDON CORPORATE PERFORMANCE FRAMEWORK										CROYDON www.croydon.gov.uk								
	KEY											BENCHMARKING						
REF.	INDICATOR	Bigger or Smaller is better	Frequency	Timeframe	Target	Croydon position	Change from previous	RAG	Timeframe	Croydon position	Timeframe	Statistical Neighbours	London	England				
CYPE 01	Percentage of re-referrals within 12 months of the previous referral	Smaller is better	Monthly	Financial year to July 22	20%	25%	↔	Red	Financial year to June 22	25%	2020/21	18%	19%	23%	Practice improvement work is in place to support development in the quality of assessments and plans is being offered through training and the learning through workshops and enhancing the management oversight and the quality of reflective supervision. It will take time to embed practice improvements alongside the transformation of the SPOC. We aim to be meeting our target by September 2022 if the demand profile remains the same as the past six – twelve months.			
CYPE 02	Percentage of C&F assessments completed within 45 working days	Bigger is better	Monthly	Financial year to July 22	85%	82%	↑	Amber	Financial year to June 22	81%	2020/21	92%	89%	88%	Practice improvement work continues in the re-designed Family Assessment Service where the majority of assessments are undertaken. The proportion of assessments taking longer than 45 days to complete has been impacted by locum staff leaving at short notice. Permanent recruitment is in train with 9 permanent staff joining in August and September. The changes to systems and practice will lead to overall improvement by September end month reporting. Managers continue to review all delayed assessments to ensure that services are in place where families require them.			
CYPE 03	% of children for whom Initial Child Protection Conferences (ICPC) was held in the month within 15 working days of the Strategy discussions	Bigger is better	Monthly	Financial year to July 22	77%	69%	↔	Amber	Financial year to June 22	69%	2020/21	74%	78%	83%	The operational teams and Quality Assurance team continue to work closely tracking the progress of Section 47 investigations to ensure timely scheduling of ICPC's ensuring all key partners and the family can participate. Improvement to reach target will be incremental as systems and practice improvements take effect.			
CYPE 04	Total net current expenditure on CSC				TBC										Finance to populate			
CYPE 05	Net current expenditure per child on local Children Looked After (CLA)	Smaller is better	Monthly		£52,000							No comparable data available	No comparable data available	No comparable data available	Finance to populate			
CYPE 06	Net current expenditure on Unaccompanied Asylum Seeking Children (UASC) CLA				TBC										Finance to populate			
CYPE 07	Number of local CLA	Smaller is better	Monthly	Jul-22	450	443	↔	Green	Jun-22	443	2020/21	4,640	8,340	76,780				
CYPE 08	Rate of local CLA per 10,000 under 18 years population	Smaller is better	Monthly	Jul-22	47.2	46.5	↔	Green	Jun-22	46.5	2020/21	51.3	40.8	63.5				
CYPE 09	Number of Unaccompanied Asylum Seeking Children (UASC) CLA	Smaller is better	Monthly	Jul-22	66	95	↑	Red	Jun-22	96	2020/21	36	1330	4070	Croydon continues to accept Unaccompanied Asylum Seeking Children (UASC) outside of the National Transfer Scheme (NTS) i.e. those who present disputing the age assessment undertaken, particularly those who have been placed in Hotels by the Home Office. A reduction in the number of UASC Croydon is responsible for occurs gradually as children turn 18, and as the NTS redirects responsibility for children who present at Luna House. 0.07% is the national threshold (66 children)			
CYPE 10	Percentage of the under 18 years population who are UASC	Smaller is better	Monthly	Jul-22	0.07%	0.10%	↔	Amber	Jun-22	0.10%	2020/21	0.00%	0.06%	0.03%	London position for LAs in the pan London rota. See above for commentary for CYPE09			
CYPE 11	Average Caseload per allocated Social Worker in Children's Social Care	Smaller is better	Monthly	Jul-22	17.0	17.2	↓	Amber	Jun-22	17.0		No comparable data available	No comparable data available	No comparable data available	Caseloads in our Family Assessment Service have risen due to the combined effect of staff turnover, sickness absence, increased volume and complexity of needs requiring social work assessment. Our focus on reducing re-referrals is extending the duration of assessments to ensure quality evaluation of needs. Transformation work in our SPOC and FAS is responding to system and process support for demand and throughput improvements. Recruitment drives continue to maintain permanent staffing & reduce turnover and planned average worker caseloads ought to return to normal levels by November 2022.			
CYPE 12	Juvenile first time entrants to the criminal justice system per 100,000 of 10-17 year olds	Smaller is better	Monthly	12 months rolling July 22	262	291	↓	Red	12 months rolling June 22	230	2020	264	216	175	Historically having a large youth population and a borough land size being second largest in London has meant Croydon's throughput of first time entrants to the criminal justice system has been higher than the London average. The Youth Offending team has assisted in the implementation of Community Resolutions (an alternative to arrest for small cannabis amount which was a leading offence type) since October 2021 and have already begun to see a significant number of young people being diverted away from the system. This together with a decline in first time entrants following the lifting of COVID restriction means we could see the Croydon rate be in line the London average for the first time by December 2022.			
CYPE 13	Percentage of schools rated 'good' or 'outstanding'	Bigger is better	3 times per year	Dec-21	87%	87%	↓	Green	Aug-21	89%	Dec-21	92%	93%	87%				
CYPE 14	Overall absence rate from State-funded primary, secondary and special schools	Smaller is better	Termly	2020/21 Academic Year	4.62%	4.65%	↓	Amber	2018/19 Academic Year	4.57%	2020/21 Academic Year	4.74%	4.44%	4.62%	Due to the disruption faced during the Spring 2020/21 term, caution should be taken when comparing data across to previous years.			
CYPE 15	Persistent absence rate from State-funded primary, secondary and special schools	Smaller is better	Termly	2020/21 Academic Year	12.08%	12.20%	↓	Amber	2018/19 Academic Year	10.75%	2020/21 Academic Year	12.64%	11.32%	12.08%	Due to the disruption faced during the Spring 2020/21 term, caution should be taken when comparing data across to previous years.			
CYPE 16	Permanent exclusions from schools as a percentage of the school population	Smaller is better	Annual	2020/21 Academic Year	0.06	0.03	↑	Green	2019/20 Academic Year	0.05	2020/21 Academic Year	0.03	0.03	0.05	Like the previous year, the 2020/21 academic year was affected by the COVID-19 pandemic. Schools were open to all pupils in the Autumn term, however during the Spring term schools were only open to key worker and vulnerable children from January for the first half term, before all pupils returned during the second half term. During this period online tuition was provided for pupils. Schools were then open to all pupils during the Summer term.			
CYPE 17	Suspensions (fixed period exclusions) from schools as a percentage of pupils	Smaller is better	Annual	2020/21 Academic Year	3.76	3.46	↓	Green	2019/20 Academic Year	3.39	2020/21 Academic Year	2.78	2.79	4.25	As with 2019/20, while suspensions and permanent exclusions were possible throughout the academic year, these restrictions will have had an impact on the numbers presented and caution should be taken when comparing across years.			
CYPE 18	EYFS (Early Years Foundation Stage) - Percentage of children achieving a good level of development	Bigger is better	Annual	2018/19 Academic Year	71.8%	74.6%	↑	Green	2017/18 Academic Year	73.8%	2018/19 Academic Year	73.3%	74.1%	71.8%	See above commentary for CYPE 16.			
CYPE 19	KS2 - Percentage of pupils achieving expected standard at KS2 in Reading, Writing and Mathematics	Bigger is better	Annual	2018/19 Academic Year	65%	67%	↔	Green	2017/18 Academic Year	67%	2018/19 Academic Year	69%	71%	65%	The EYFS profile results in England: 2019 to 2020 publication were cancelled due to coronavirus (COVID-19). In 2020 to 2021, EYFS profile was not mandatory, therefore the data collection was cancelled and it's subsequent statistical release in 2021.			
CYPE 20	KS4 - Average Progress 8 score per pupil	Bigger is better	Annual	2018/19 Academic Year	-0.03	0.07	↔	Green	2017/18 Academic Year	0.07	2018/19 Academic Year	0.17	0.23	-0.03	In response to the COVID-19 pandemic, the Department for Education cancelled the 2019/20 national curriculum assessments and associated data collections			
CYPE 21	KS4 - Average Attainment 8 score per pupil	Bigger is better	Annual	2020/21 Academic Year	50.9	50.0	N/A	Amber	2019/20 Academic Year	48.9	2020/21 Academic Year	51.6	54.2	50.9	Progress 8 measures were not being published in 2020/21 due to the changes to the way GCSE, A/AS and VTQ grades have been awarded over the last two years mean. Therefore 2020/21 pupil attainment data should not be directly compared to pupil attainment data from previous years for the purposes of measuring year on year changes in pupil performance.			
CYPE 22	KS4 - Percentage of pupils achieving grades 9-5 in English and Maths	Bigger is better	Annual	2020/21 Academic Year	51.9%	50.7%	N/A	Amber	2019/20 Academic Year	48.9%	2020/21 Academic Year	52.5%	57.4%	51.9%	The changes to the way GCSE, A/AS and VTQ grades have been awarded over the last two years mean 2020/21 pupil attainment data should not be directly compared to pupil attainment data from previous years for the purposes of measuring year on year changes in pupil performance.			
CYPE 23	Proportion of 16 and 17 year olds who were not in education, employment or training (NEET)	Smaller is better	Annual	Average of Dec 20, Jan 21 and Feb 21	2.8%	1.8%	↑	Green	Average of Dec 19, Jan 20, Feb 20	2.3%	Average of Dec 20, Jan 21 and Feb 21	1.7%	1.8%	2.8%				
CYPE 24	Proportion of 16 and 17 year olds not known if in education, employment or training (NEET)	Smaller is better	Annual	Average of Dec 20, Jan 21 and Feb 21	2.7%	3.6%	↓	Red	Average of Dec 19, Jan 20, Feb 20	2.9%	Average of Dec 20, Jan 21 and Feb 21	3.2%	2.2%	2.7%				
CYPE 25	Number of children with an EHCP educated in-borough mainstream schools	Bigger is better	Monthly	Jun-22	N/A	1,170	↑	N/A	May-22	1,137		No comparable data available	No comparable data available	No comparable data available				
CYPE 26	Percentage of children with an EHCP educated in-borough mainstream schools	Bigger is better	Monthly	Jun-22	To increase	31%	↑	Green	May-22	30%		No comparable data available	No comparable data available	No comparable data available				
CYPE 27	Average Caseload per Special Educational Needs caseworker	Smaller is better	Monthly	Jul-22	180	185	↑	Amber	Jun-22	200		No comparable data available	No comparable data available	No comparable data available				
CYPE 28	Number of Education Health & Care Plans issued (excluding exceptions)	N/A	Monthly	Rolling Year to July 22	N/A	469	N/A	N/A	Rolling Year to June 22	403	2021	2538	5464	34249				
CYPE 29	Percentage of Education Health & Care Plans issued within 20 weeks (excluding exceptions)	Bigger is better	Monthly	Rolling Year Av. to July 22	62%	25%	↓	Red	Rolling Year Av. to June 22	27%	2021	61%	64%	60%	We have now taken action and allocated the EHCPs across the whole team. We have internally reorganised the service so that we are working as one with no age divide. This has brought more officer resource to addressing the issue and is having a positive impact as can be seen by the significant rise in number of plans addressed and reported to DfE. We anticipate continued performance improvement and stabilisation of service delivery with all backlogs cleared by December – by which point the service will have been reorganised into all age locality based teams with a dedicated assessment service at the centre.			